



ZIRCADIAN

SOFTWARE AND SERVICES
FOR MANAGING HOSPITAL DOCTORS

Zircadian is the premier supplier of doctor management software to the NHS. We are here to help you organise your medical workforce effectively.



Zircadian is delighted to be working closely with **The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust** to develop the only e-rostering solution designed specifically for doctors.

The trust has been using Zircadian's junior doctor rota management software, MRM-Live, for the past five years. The two organizations are now building on this relationship to enable the further development of Zircadian's new e-rostering system.

Zircadian has completed the first phase of development of the e-rostering solution built specifically for the needs of junior doctors. Working with the trust will help facilitate future evolution of

the software, by providing invaluable insight into the idiosyncrasies of doctors' working patterns and gleaning their important feedback.

Dr Henry Carleton, Managing Director of Zircadian, commented on the collaboration: "We are very excited to have established this wonderful relationship, the result of which is a unique e-rostering system that will remain truly responsive to the particular requirements of doctors."

The Royal Bournemouth and Christchurch Hospitals 
NHS Foundation Trust

John Slade, Medical Staffing Manager for the Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust said: "Doctors' working patterns are



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Managing Director of Zircadian



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unlike any other healthcare group in the NHS, and the management of those working arrangements requires special attention. Zircadian understands these needs better than anyone. Throughout the five years that our trust has been a client, they have proved themselves to be valued experts in junior doctors’ rotas and working patterns. Their software has always been renowned as the most accurate system available for assessing compliance with the New Deal and the European Working Time Directive.”

“Zircadian’s new e-rostering module is intrinsically linked to their rota planning system and this is how it should be, as our roster managers use the underlying patterns of the rotas to build their rosters. This reduces the risk of rosters being non-compliant

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when dealing with the complexities of meeting both New Deal and EWTD targets, as it’s easy for an EWTD compliant rota to be or become New Deal non-compliant. The additional costs incurred by Band 3 non-compliance are crippling for all trusts.”

“Monitoring doctors working hours is a twice yearly, two-week exercise as required by terms and conditions of service. However, particularly with August 2009 and EWTD 48 hour limits fast

approaching, a more continual monitoring process is required. Zircadian’s e-rostering software allows doctors to enter their actual hours and work, and provides an early warning system to alert doctors and their managers if they are likely to breach EWTD limits and the required compensatory rest. Having the e-rostering module also means we have access to data over a 26-week period, which helps us to accurately monitor the doctors’ EWTD compliance whilst also maintaining compliance with the New Deal.”

“It’s also important for us to be able to identify which duties have on-call responsibilities and which duties don’t. It’s vital that switchboard know who is on-call and who to contact in an emergency. Because the system is accessible through the web, up-to-date information is always instantly accessible to the appropriate people.”

“For me, I think the greatest benefit of Zircadian’s e-rostering system is its ability to locate available doctors fast. Often my most stressful moments are when doctors report sick a couple of hours before the start of a duty. This can cause the biggest problems when they are meant to be working our Hospital At Night rotas. The e-rostering system allows the Hospital At Night clinical site manager to search for doctors, and provides a list of available doctors ranked by suitability. Those doctors can then be contacted electronically by SMS or email. This rapid response is exactly what is needed in these critically important situations.”

For further information on Zircadian’s e-rostering system for doctors please contact **Michael Sealy** on 020 8946 8199
email: info@zircadian.com
or visit www.zircadian.com

